



## DIRECTOR OF OPERATIONS

- **Are you a proactive, assertive, strategic thinker who loves to solve problems?**
- **Are you uniquely gifted at seeing big picture business goals, but also seeing all the specific steps necessary to win?**
- **Are you stuck in a consulting position or operational position that doesn't really allow you to offer real solutions or forces you to play politics?**
- **Are you looking to be in control of your career?**

If so, as an Operations Manager for Rocket Station, you will be the key ingredient in helping translate our customized solutions into successes for our entrepreneurial clients. We help entrepreneurs achieve more by streamlining and mapping their operational needs, and by providing well-matched, highly accountable Virtual Assistant support to achieve their objectives. The work is customized to our clients, and there are many moving parts and people to manage. We are looking for top-notch operational talent to help us continue building our platform to scale and drive outcomes for our clients.

Qualified applicants must have proven business operational experience in building and deploying scalable processes. Leadership of people, client focused work, understanding business and entrepreneurs, and the ability to solve problems are also required ingredients for success.

### **Specifically, you will**

- **Lead, manage and direct teams responsible to...**
  - **Onboard new clients and their processes**
  - **Serve existing clients and exceed their expectations**
  - **Upsell clients to new services**
- **Innovate, implement systems and processes to maximize client retention and profitability**
- **Develop proactive methods to enhance client service, and to create new revenue streams**
- **Help us grow operationally.**

If you can keep up, want to grow, and love driving outcomes, go to [apply.rocketstation.com](http://apply.rocketstation.com)

We are growing fast with lots of new opportunities, have a working and proven model, and want to develop the team that helps us launch to the next level.

Rocket Station is headquartered in Dallas, TX and is a leading business process-outsourcing provider for innovative companies. We hire and train top talent to help our clients launch an efficient, scalable & profitable business with an ultimate focus and goal to deliver a world-class customer experience.